CTIMUX

Poltys Inc.
Unified Communications Solutions

HIGHLIGHTED PARTNER
Panasonic Solution Developer Network
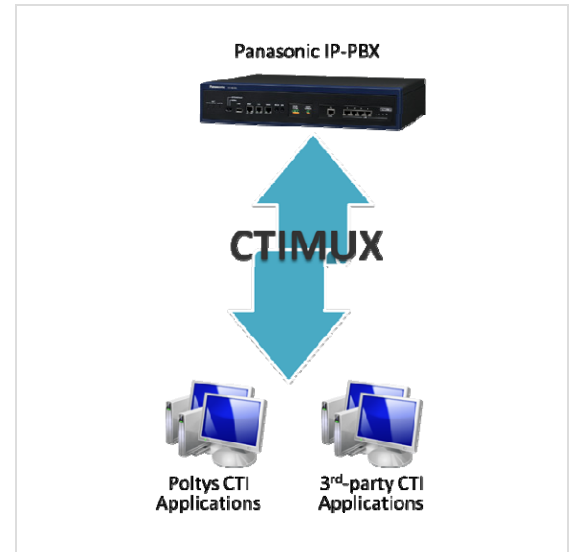
GOLD PARTNER
Panasonic Solution Developer Network

▶ Overview

CTIMUX is a software component that dispatches the CSTA protocol messages back and forth between multiple CSTA CTI Client Applications and one Panasonic IP-PBX.

The software component is designed and implemented as server (CTIMUX Server) having the CTI applications as clients.
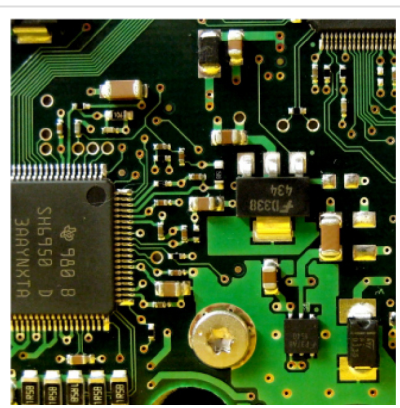
▶ Key Features

- Easy to use and simple GUI
- Connects to PBX via IP or USB (USB driver included)
- CTIMUX can run on a separate host or can be installed on the same host with any of the Poltys or 3rd-party CTI Applications
- CTIMUX does not affect the normal PBX functionality over the CTI link
- Support up to 8 simultaneous CTI application connections

Panasonic IP-PBX

CTIMUX

Poltys CTI Applications   3rd-party CTI Applications

Benefits

- Have more than one CSTA CTI Client application working on the same PBX
- The normal PBX functionality over the CTI link not affected
- Client CTI Applications operate as they would be connected directly to the PBX

System Requirements

- KX-TDA 30/50/100/200/600, KX-TDE 100/200/600, KX-NCP 500/1000, KX-NS 1000 with USB or TCP/IP connection to CCServer Host

- Microsoft Windows XP Professional SP3, Microsoft Windows Server 2003, Microsoft Windows Server 2008 R2 SP1 (UAC disabled), Microsoft Windows Server 2012 (UAC disabled), Microsoft Windows Vista Business (UAC disabled), Microsoft Windows 7 Professional (UAC disabled), Microsoft Windows 8 (UAC disabled)

- The CTIMUX is able to run either on a separate host or it can be installed on the same host with any of Poltys or 3rd-party CTI Applications